Questions often asked by students in transition

What time do I have to be at school? When and how long are recess and lunch breaks? When does school finish?
Check your school handbook or website. Have a copy of these details on a card in your pocket.

What will I do if I get lost?
In a large school this is not uncommon in the first days or weeks, but easily fixed. Stay calm and ask for directions. Check your school map in your diary or keep a copy in your pocket.

Am I allowed to have a mobile telephone or iPod at school?
Check your school handbook or website, or speak with the year coordinator about your school’s rule on the use of electronic devices. If in doubt, leave them at home.

What do I do if I am absent or late?
If you are going to be away, get your parent or caregiver to contact the school as soon as possible. If you are late, check with the office, student services or your school handbook in case a late note is needed. Many schools ask parents to write in the school diary.

How do I order my lunch?
If you don’t know the school canteen procedures, consider taking a lunch and morning snack from home until you find out.

Where do I leave my bike when I get to school?
Find out where bikes can be left safely during the day. You may need a chain to lock the bike to one of the racks.

How will I know when each timetable session ends?
Check with the school and if a siren is not used, make sure you wear a watch.

Do I have a locker?
This varies so check your school handbook, website or speak with the school. If you have a locker, check if you need to bring a lock.

What do I do if I feel I need help for any reason?
Go straight to the year coordinator, student services, pastoral care teacher, reception or deputy principal and talk with one of the people who are there to help – no matter what the problem is. Find out where to go to reach these people/places.

What do I do if I need to leave school early?
Some schools ask parents to write a note in their child’s diary. Check with student services and fill in the required form.